

finding your way home.

**YOUR
TERMS**

**YOUR
SCHEDULE**

**YOUR
WAY HOME**



Servicer Contact Numbers for Homeowners Provided by HOPE NOW

Below are the customer contact telephone numbers of **HOPE NOW** servicer members. If you are a homeowner having trouble with your mortgage, please call your servicer's hotline for assistance (please have your account number ready when calling).

If you would like to talk to a HUD-approved homeownership counselor, please call the Homeowner's HOPE Hotline, 888-995-HOPE, operated by the Homeownership Preservation Foundation. Free counseling is available 24 hours a day, 7 days a week. You can also visit www.995hope.com for more assistance.

Servicer	Hotline	Servicer	Hotline
Aurora Loan Services	800-550-0509	IndyMac Bank	800-880-6848
Avelo Mortgage, LLC.	866-992-8356	JPMorgan Chase Prime Loans	800-446-8939
Bank of America	800-846-2222	JPMorgan Chase Non-Prime	877-838-1882
Carrington Mortgage Services	800-790-9502	JPMorgan Chase Home Equity	866-582-5208
CitiFinancial/Citi Trust Bank	800-422-1498	JPMorgan Chase Default HPO Help Line	866-345-4676
CitiMortgage Conv/FNMA	800-695-0384	Litton Loan Servicing	800-999-8501
CitiMortgage/Gov't & Freddie Mac	866-272-4749	National City Mortgage Corporation	800-523-8654
CitiResidential Customer Care	800-430-5262	Nationstar Mortgage, LLC.	888-480-2432
Countrywide Home Loans	800-669-6650	Ocwen Loan Servicing, LLC.	877-596-8580
EMC Mortgage, Inc.	877-362-6631	Option One Mortgage Corporation	888-275-2648
First Horizon Home Loans	800-364-7662	Saxon Mortgage Services	888-325-3502
GMAC/Homecomings/ResCap	800-799-9250	Select Portfolio Servicing	888-818-6032
Home Loan Services, Inc. (d/b/a First Franklin Loan Services and NationPoint Loan Services)	800-500-5022	SunTrust Mortgage, Inc.	800-443-1032
HomEq Servicing	888-270-6663	Washington Mutual, Inc.	866-926-8937
HSBC Consumer Lending	800-333-5848	Wells Fargo Home Mortgage	877-216-8448
HSBC Mortgage Services	800-365-6730	Wells Fargo Financial	800-275-9254
HSBC Mortgage Corporation	888-648-3124	Wilshire Credit Corporation	888-917-1050

I may have options also, So Please Call Me!!!



Financing with Strength
and Stability for over
60 years!

Tim Bradford
Atlas Mortgage
216-324-8113

MB.802765.000 - LO.007173.000



CORPORATE HEADQUARTERS • 20545 Center Ridge Road, Suite 250 • Rocky River, OH 44116 • 800-686-3600